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Exploring the Amadeus Altea
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as used to manage passengers,

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Online Training - Airport DCS

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Management (CM) platform, used by airline agents to manage passengers at the airport. Altea is one of the most widely used DCS systems.

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System | Welcome to Online ...

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fully web-based application is an internet connection and ...

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Desktop Web | Amadeus for
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Lesson 5 - Cancel check in;
Lesson 6 - Allocated seating

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SERVICE AGENT CHECK IN
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customer and handle a baggage
drop _ Handle group and frequent
traveller acceptance _ Handle
baggage connections and ...

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Amadeus Altéa Customer
Management

Boarding tasks on Altéa DC-CM.

As a supervisor, learn about
automating key airport processes
from passenger check-in to flight
departure that streamlines the

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airline agent activities for the best customer service. Through a set of simulations, learn how to accept customers, manage special service requests (SSR), modify flight itineraries, transfer customers, issue denied boarding compensations and other tasks

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TRN to your screen displays to
indicate that you are using
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